



Motel Policies:

1. Reservations

- a. Please note all rates, wherever seen, are based on availability and are subject to change without notice. A guaranteed reservation, made with a credit card, is the only way to lock in the price.
- b. To make a reservation, call 1-800-265-7407 or 780-645-5656, fax 780-645-5107, or email the following information to stpaulkingstmotel@gmail.com.
 - i. Your credit card number and expiration date;
 - ii. The exact dates of stay;
 - iii. Room type you require; and
 - iv. Your name as it appears on your credit card.

You will receive a confirmation email from the management if the reservation is guaranteed.

- c. Reservations are not guaranteed without a valid credit card.
- d. The credit card presented at the time of the reservation is not charged; however, we reserve the right to pre-authorize the credit card at one night's rate.

2. Cancellation Policy

- a. Reservations of three (3) rooms or less must be cancelled 24 hours prior to the check-in time of the arrival date to avoid a charge of 1 night room rate and tax.
- b. Group reservations of four (4) rooms or more require seven (7) days of cancellation notice, unless otherwise agreed upon in a written document.

3. Checking In

- a. All guests are required to present a valid credit card upon check-in with government-issued photo identification.
- b. In the case that a 3rd party credit card authorization has been signed, returned, and validated, only the government-issued photo identification is required at check-in.
- c. Check-in time is 2:00PM.

4. Checking Out

- a. We hold the right to charge the credit card that was presented at the time of check-in for any damages occurred during the guest(s)'s stay.**
- b. Check-out time is 11:00AM.**